

# Multi-Unlock

Operations Guide 29/062007

Version 1.18 beta

## Contents

Treo-650 Remote Unlock.....	5
Blackberry Unlocking.....	8
Instructions for upgrading your desktop and handheld software.....	10
Q. I have a 7290 or a 7230 and have turned the handset lock off, but still can not unlock. ....	11
A. Your phone has a policy lock and this is not removed by turning off the handset code or making a hard reset. ....	11
Unlocking Motorola MPX200.....	15
Iden I930 Instructions .....	16
Pantech C300 Unlock .....	17
LG CE500 Unlock.....	17
LG USA Unlock .....	17
Smart Phone Unlock (HTC Phones) .....	18
Sony Ericsson/ACER Unlock.....	19



## Multi-Unlock Software & E-GATE USB Token Installation.

DO NOT INSERT THE USB DONGLE INTO YOUR PC UNTILL YOU HAVE INSTALLED THE SOFTWARE AND THE EGATE USB DRIVERS IN THE FOLLOWING SECTION

Install the Multi-Unlocker Software, this will copy all software including the dongle drivers, and all required phone drivers to your PC, Installation will be to the following location on your PC.

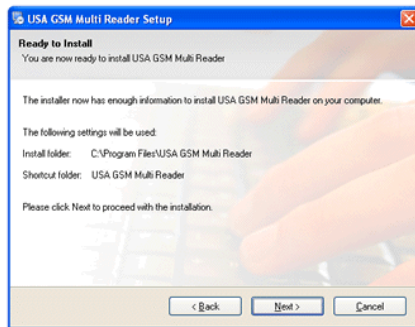
**C:\Program Files\GSM Multi Reader\**

Shortcuts will be created in the START menu

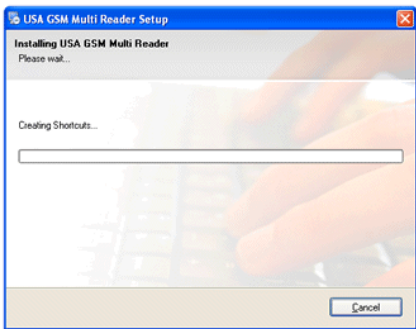
**START > ALL PROGRAMS > USA GSM MULTI-READER >**



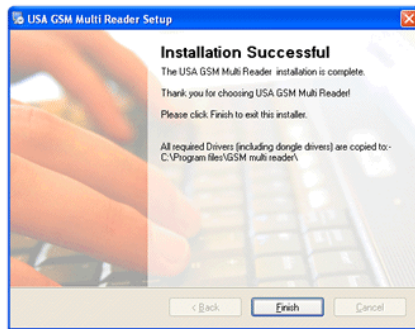
1. Click On NEXT



2. Installation Details, Click NEXT



3. The software being installed.



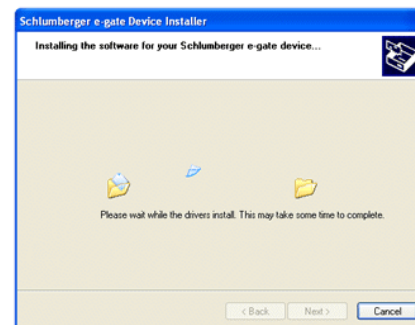
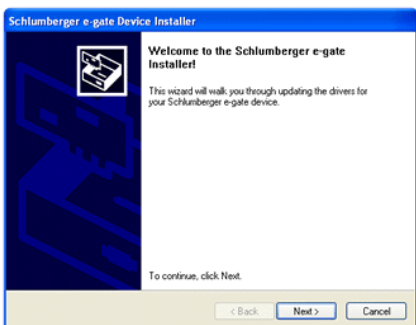
4. Click FINISH,

Install the "e-gate w2k" dongle drivers by starting the installer in the folder:-

**C:\Program Files\GSM Multi Reader\egate usb token drivers\Setup.exe**

Or goto

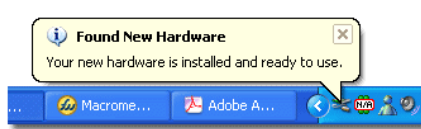
**START > ALL PROGRAMS > USA GSM MULTI-READER > EGATE DRIVER PACKAGE INSTALLER**



Now attach the USB dongle to your PC

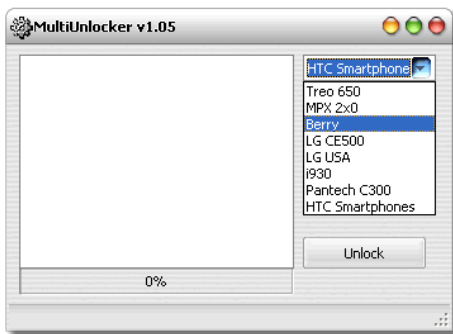


Insert The USB Dongle Into your PC

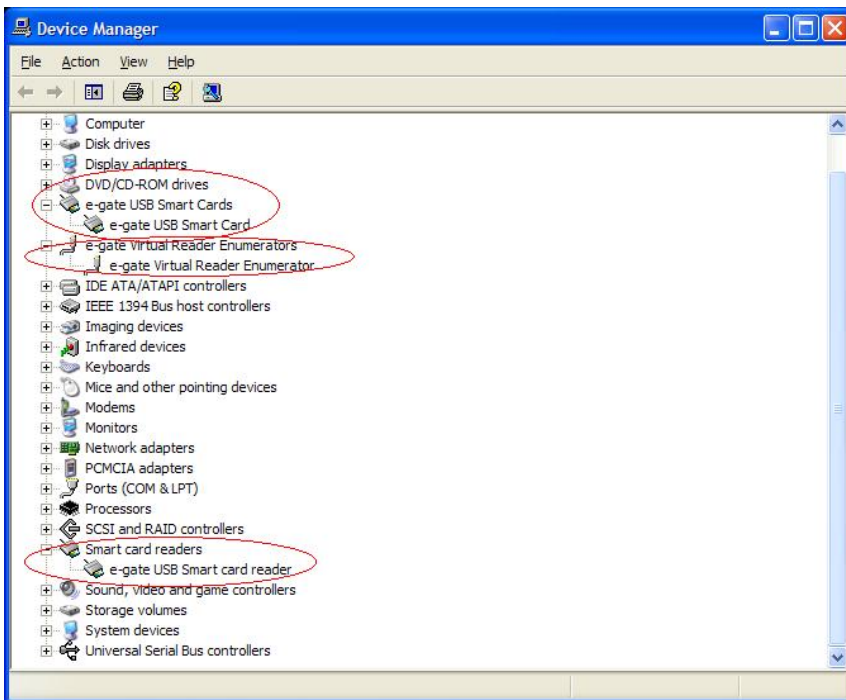


Windows will automatically install the new device

The "multiread" software should now run when you double click on the short cut:-  
**START > ALL PROGRAMS > USA GSM MULTI-READER > Multi-Unlocker**



If the software does not run, please check in device manger  
When you attach the dongle your device manager should see 3 devices (see attached picture)



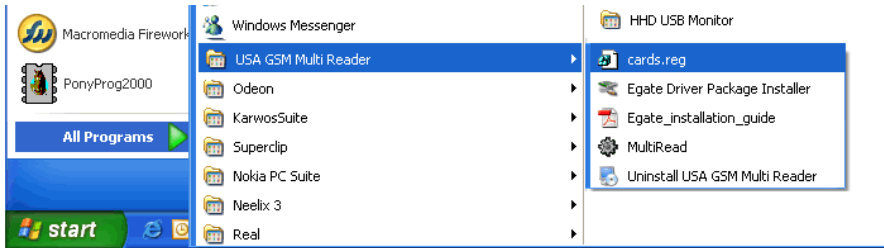
Cont .....

If your pc does not detect the dongle then install the "cards.reg" file:-

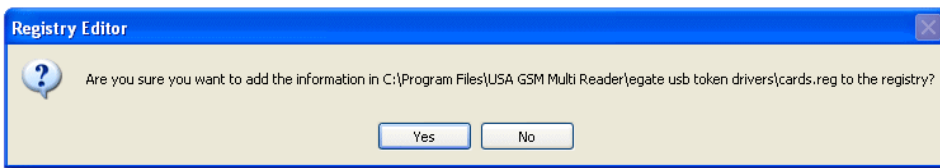
C:\Program Files\GSM Multi Reader\egate usb token drivers\cards.reg

Or goto

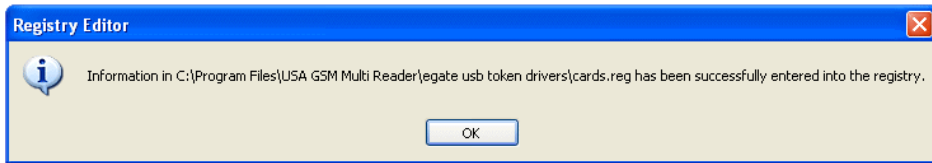
START > ALL PROGRAMS > USA GSM MULTI-READER > cards.reg



1. Click on the shortcut



2. Click that you wish to add the information to the registry



3. Click OK to finish

Then reboot the pc.

This will make a registry patch for your pc and should fix any problems..

# Treo-650 Remote Unlock

Please shut down any Antivirus SW on your PC (it must be shut down not disabled, see your AV suppliers documentation on instructions how to do this) while using the Nextgen Server, This is very important !!

**Before you start.**

1. **Make sure you have the latest Multi-Unlocker Software**
2. **Make sure you have Treo HTTC drivers download and extracted to a folder on your PC.**  
**If using the full install drivers are copied to:-**  
**C:\Program Files\GSM Multi Reader\hhtc-treo-driver**

**Before you go any further make sure Active Sync has been shut down, or the Client will be unable to communicate with the phone.**

**Also if you use "Microsoft Active Sync" Shut that down as well.**

**Reading Codes.**

1. **Run Multi-Unlocker Software**
2. **in phone drop down list, select "treo-650"**
3. **Remove Treo Battery Cover & Power on Treo**
4. **Connect USB Sync Cable (as supplied with phone)**
5. **Place Phone in "Test Mode"**
  - **Press and Hold Button on USB Cable**
  - **Using Pen Press and hold for 1 second Reset button in Back of Treo**
  - **Release reset button, then release Active Sync button on Cable**
  - **Display should be red/blue etc and detail boot loader version**
  - **Phone is now in Test Mode**

If Windows now detects a new device (this will happen the first time you put a treo650 into test mode, and the following you will need to do only once)

1. A new hardware wizard will appear. Select "No, not this time" if asked about connecting to the internet
2. Then on the next screen Select "Don't search, I will choose driver to install." Click on the "Have Disc ..." button
3. Select the drivers, direct windows to the folder containing the Treo HTTC drivers, if presented with a Windows warning about Microsoft signing of drivers. Choose "Continue Anyway"
4. Windows will now install the drivers.
5. Click on finish on next screen
6. Windows has finished installing New Hardware

You will only need to do this once per PC.

6. **Now click "READ" on SW, (codes should be displayed in under 5 Seconds)**
7. **Codes will be displayed in client SW**

**Entering Codes.**

1. **Remove Treo battery, unplug cable**
2. **Insert incorrect SIM card (1 the phone does not accept)**
3. **Power on Treo-650, "Sim not allowed" is displayed, click "ok"**
4. **Goto the dial pad, and use the stylus to enter code one **\*\*\*MEP CODE#** exactly as displayed in the server client. Then press "Dial"**
5. **Phone will reset and display "sim lock removed"**

**Phone Unlocked !!!!**

## Treo-650 Trouble shooting

**Q. I get "Can not initialise" when trying to read codes.**

**A. The drivers are not installed correctly, update drivers thus:-**

Right click on My Computer  
Select properties  
Click hardware tab  
Click device manager  
Look to see what the Treo is listed as

It SHOULD be listed as HTC USB device, but may be listed as Palm device or other USB device

If you RIGHT CLICK on the incorrect device and click on "update driver"

Then follow the guide on installing drivers above (on previous page in the box)

Once drivers have been updated, closer the Server client SW, reopen and start from the beginning of step 4.

Your Treo must be in BOOT MODE while you update the driver

---

**Q. I click "Get Treo650 Codes" but i just get " Genertaing codes" and the PC just sits there**

**A. Then your treo has frozen, an application in it's memory has caused the treo to crash.**

1st try a soft reset on your Treo650

- \* Soft reset is a reboot of your Treo650 operating system, like restarting Windows on a PC
- \* This closes all applications on your Treo including those that may have hung or crashed.
- \* Simply remove the battery from your treo for several seconds and replace.
- \* If this doesn't work, push a paper clip into the RESET hole under the battery.

Once you have done this start again from Step 3 you will need to place your Treo 650 in boot mode again

---

**Q. I have performed a soft reset but i still get " Genertaing codes" and the PC just sits there**

**A. If a soft reset fails to solve this, then an application on your treo650 is corrupt, A hard reset will erase everything you have on your Treo (excluding what's on the ROM, or what you have on your SD card). and restore it to a clean setup, so removing any corrupt applications.**

1. Remove the battery cover from the treo
2. Whilst pressing "Power/End" button, press the reset button on the back of the Treo with the stylus
3. Continue pressing the "Power/End" button
4. The PALMONE logo now appears with a progress bar
5. When the circular "Palm Powered" logo appears release the "Power/End" button
6. When the "Erase all data ?" prompt appears press Up to confirm
7. If a "select Language" option appears, then select the same language as your desktop software.

Once the hard reset is complete start again from Step 3 you will need to place your Treo 650 in boot mode again

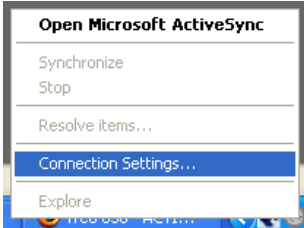
**Q. How do I disable Microsoft Active Sync ?**

A. Active sync needs to be disabled to allow the server client to talk to the phone.

1. Right click on the active sync icon in the task bar



2. Click on Connection Settings



3. Make sure the boxes on the left are not ticked, then click OK



Active Sync is now disabled

---

**Q. I've entered the code but the phone displays "The Sim Lock has not been removed"**

A. You have tried to enter the code with out first powering on the phone, if you goto the dial pad you wil notice in the top left hand corner of the screen it says "Phone off", power on the phone, and enter the code again.

---

**Q. I can not open the software, I get the message "Secure Engine driver cannot be updated, because there are programs using it, You need to close those programs or restart your PC"**

A. You need to shut down your antivirus, The server client uses some very advance routines for protection, these monitor for other programs that might be malicious or compromise it's security, in much the same way as your antivirus software, and often can not be run at the same time. See your AV suppliers documentation on how to shut it down, it must be shut down and not just disabled or auto monitoring turned off.

---

**Q. I get the message "Cannot connect to phone, Weird"**

A. Make sure the drivers are installed correctly, (see top of this section), make sure the SD card is removed from the phone, Make sure the handset code is disable (goto Security under settings), make sure all antivirus software is shutdown.

# Blackberry Unlocking

Multi-Unlocker now supports Blackberry Unlocking  
Unlock Blackberry 5xxx, 6xxx, 7Xxx  
Using standard blackberry USB cable (as supplied with phone),  
*Phones not supported: X700, 7510 (iden), 5810, H700*

Before attempting to unlock your Blackberry, please check that your Blackberry has compatible firmware installed. To check the software/firmware version of your Blackberry simply navigate it's menu:-  
**Goto SETTINGS or OPTIONS then ABOUT**



If you have a firmware/software version of: **4.0.X.XXX**. no firmware upgrade required, proceed direct to unlock.

***If your firmware version is 3.X.X.XXX then first you must upgrade your Blackberry, this is simple and easy to do, simply see the section in this document titled "Instructions for upgrading your desktop and handheld software"***

## Reading MEP unlock Code

Before you start please close down all applications

1. Make sure you are using the latest version of the Multi-Unlocker
2. Connect up your Blackberry to your PC using it's USB cable.

If Windows now detects a new device (this will happen the first time you connect your blackberry to your PC, and the following you will need to do only once) **The drivers have been part of Windows update from 2004, so should already be on your PC.**

1. A new hardware wizard will appear. Select "No, not this time" if asked about connecting to the internet
2. Then on the next screen Select "Install Software Automatically (Recommended)" Click on the "Next " button
3. Windows will now search for the drivers.
4. Windows will now install the drivers.
5. Click on finish on next screen
6. Windows has finished installing New Hardware

You will only need to do this once per PC. The first time you connect a blackberry to your PC.

3. Start the Multi reader Software **START > ALL PROGRAMS > USA GSM MULTI-READER > multiread**
4. Select "Berry" in the phone drop down list
5. Press "READ" on software
6. The SOFTWARE will now read and display the unlock codes on the server client, estimated time 10 to 30 seconds
7. You can now disconnect the phone from your PC.

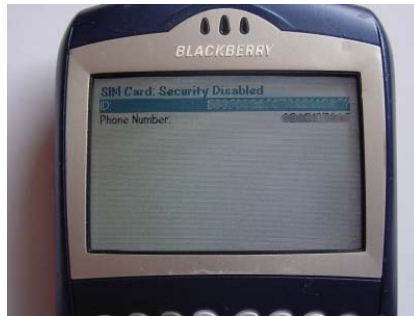
**How to enter the unlock code on next page .....**

## Entering Unlock Codes

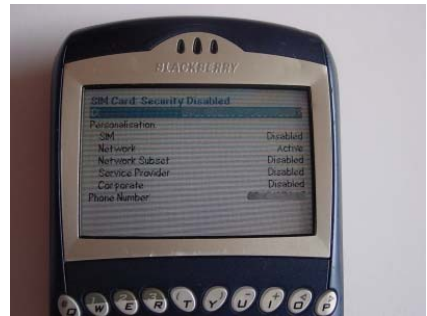
1. Goto Options Menu
2. Select "SIM Card" menu option
3. You will now see SIM Information screen but no information
4. While holding "Shift" key Type "**MEPD**" or in case of 7100 "**MEPPD**" (no writing will appear on screen)
5. You will now see screen detailing SIM locks status, and you will see active SM lock
6. To disable this now hold "ALT" key type "**MEP2**" or in case of 7100 "**MEPP2**" (no writing will appear on screen)
7. New dialogue window will appear asking for code
8. Enter the MEP code as displayed in the Server Client, press ok, with jog dial
9. Phone will display "code accepted" your phone will now accept any compatible SIM card.



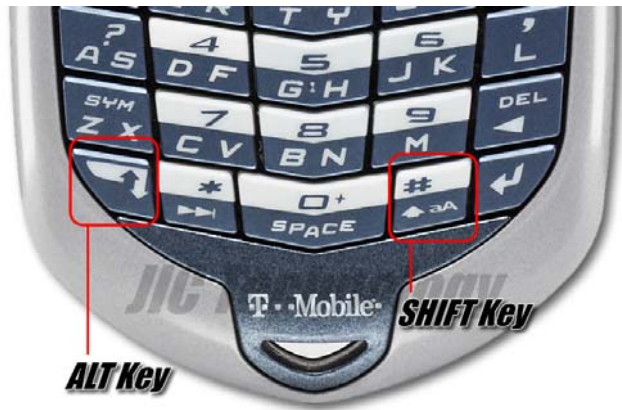
Step 2.



Step 3.



Step 5.



## Instructions for upgrading your desktop and handheld software

If your firmware version is 3.X.X.XXX then first you must upgrade your Blackberry before you can unlock it. This is simple and easy to do.

### **Step1. Download and install Blackberry Desktop V4.1**

1. Goto: <http://www.blackberry.com/support/index.shtml>
2. Under the heading "downloads" select "service packs"
3. Select "BlackBerry Desktop Software V4.1 in the pulldown
4. Choose Service Pack 1 (English) or Service Pack 1 (Multilanguage) if required
5. Now download this to your PC and run the installation
6. You will now be running version 4.1 of the Desktop software
7. This will also install your drivers

### **Step 2. Now you need to download the firmware upgrade to suit your model**

1. On this page you will see various worldwide networks listed
2. Select your network and then select the newest firmware file for your model
3. Download this file and run the install on your PC

NexTel - [Downloads Page](#)

Telus - [Downloads Page](#)

Bell Mobility - [Downloads Page](#)

Sprint - [Downloads Page](#)

Verizon - [Downloads Page](#)

*If you need a dummy number code, use 9785050000*

Cingular / AT&T - [Downloads Page](#)

T-Mobile - [Downloads Page](#)

Rogers - [Downloads Page](#)

Telstra Australia - [Downloads Page](#)

Hong Kong CSL - [Downloads Page](#) –

*English, but Supports Chinese Characters*

Verizon BroadbandAccess 4.0.2 (Hidden) - [Downloads Page](#)

Orange - [Downloads Page](#)

Vodafone UK - [Downloads Page](#)

Vodafone Ireland - [Downloads Page](#)

Vodafone Australia and Fiji - [Downloads Page](#)

Vodafone New Zealand - [Downloads Page](#)

Cable and Wireless (Cayman Islands) - [Downloads Page](#)

Dobson Cellular/Cellular One - [Downloads Page](#)

SunCom Wireless - [Downloads Page](#)

Optus Mobile Pty Limited - [Downloads Page](#)

Bharti Tele-Ventures Limited - [Downloads Page](#)

KPN Netherlands - [Downloads Page](#)

O2 Ireland - [Downloads Page](#)

O2 Europe - [Downloads Page #1](#) & [Downloads Page #2](#)

(7290/8700)

Cont .....

### **Step 3. Upgrading your Blackberry**

1. Start Blackberry Desktop Manager and plug in your Blackberry
2. Desktop Manager will prompt you that there is a new version
3. Proceed with the install
4. **DON'T FORGET TO CHOOSE THE BACKUP OPTION**
5. Once the upgrade is complete, your Blackberry takes about 5 minutes to reboot.
6. This is normal, so please wait.
7. Now you can proceed to unlock your phone

## Blackberry Trouble Shooting

**Q. I get "incoming data corrupt" when trying to read codes.**

**A. The phones handset lock is on.**

If you are experiencing "incoming data corrupt" errors on the server this is because the lock code of the handset is turned on. If this is the case then the phone will not import or export data so the hand set lock needs to be turned off.

---

**Q. I have a 7290 or a 7230 and have turned the handset lock off, but still can not unlock.**

**A. Your phone has a policy lock and this is not removed by turning off the handset code or making a hard reset.**

Open Blackberry Desktop Manager

Now, connect your Blackberry with Desktop Manager running

If you are asked for the password, enter it

Now, go into settings and security on the phone

Using the side roller, you should see the disable option NOW.

Select disable BUT ..... MAKE SURE you save this !!!!!!!

Using the ESC key under your roller,

Go back out of the menu and you are prompted to save, discard or cancel, **select SAVE!!!**

Now you are ready to unlock your phone

Close Desktop Manager and run the unlocking software and start again



## Installing MPX220 Drivers

1. Press and hold number “6” on phone keypad.
2. Plug into PC via V66/V300 type USB cable
3. Windows will detect new hardware



**Now follow the instructions as per MPX200 below from step 2 Installing MP200 (for MPX220 see next section)**

1. Hold down the “left” navigation button and connect to PC via Mini US cable, after aprox. 5 secs. windows will detect new hardware connected.



2. A new hardware wizard will appear.



Select “No, not this time”

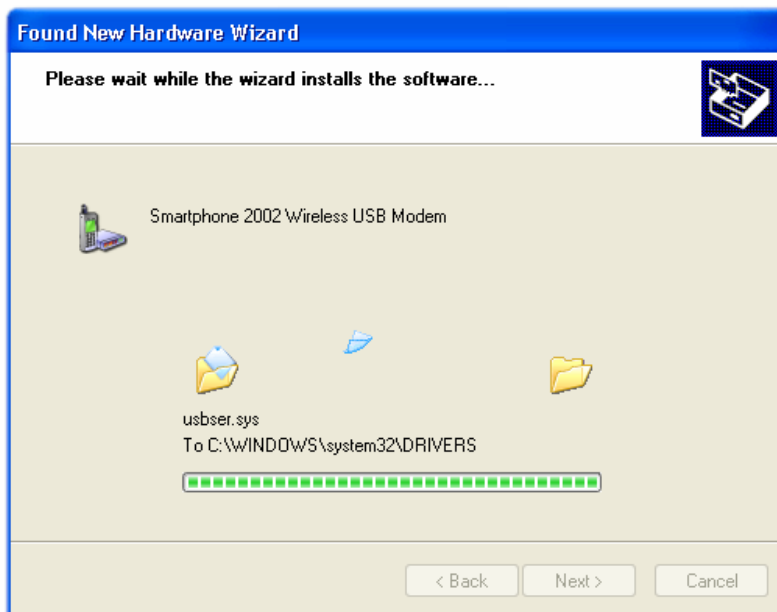
3. Then on the next screen Select “Don’t search, I will choose driver to install.”
4. Click on the “Have Disc ... “ button

5. Select the drivers



6. if presented with a Windows warning about Microsoft signing of drivers. Choose "Continue Anyway"

7. Windows will now install the drivers.



8. Click on finish on next screen

9. Windows has finished installing MPX 200

# Unlocking Motorola MPX200

Please shut down any Antivirus SW on your PC (it must be shut down not disabled, see your AV suppliers documentation on instructions how to do this) while using the Software, This is very important !!

## Unlocking MPX200.

1. Run SW
2. in "phone settings" select "MPX2X0" from drop down list.
3. Hold "LEFT" arrow button on MPX and insert Cable (phone off)
4. Click "Get MPX200 Codes"
5. Codes will be displayed in the SW
6. Insert incorrect card in phone (one it does not take) phone will ask for code.
7. Enter the relevant code from the list that the phone asks for.

## Unlocking Motorola MPX220

### Unlocking MPX220.

1. Run SW
2. in "phone settings" select "MPX220" from drop down list.
3. Hold "6" arrow button on MPX and insert Cable (phone off)
4. Click "Get MPX220 Codes"
5. Codes will be displayed in the SW
6. Insert incorrect card in phone (one it does not take) phone will ask for code.
7. Enter the relevant code from the list that the phone asks for.

## Trouble shooting.

Q. My phone says "enter network puk"

A. This is because, the nck has been entered wrong too many times (maybe someone tried to guess it), simply press the down arrow and you will reveal more places to enter codes, simply enter the requested codes, (usually the nck code in 3 places

# Iden I930 Instructions

Please shut down any Antivirus SW on your PC (it must be shut down not disabled, see your AV suppliers documentation on instructions how to do this) while using the Multi Reader Software, This is very important !!

**Before you start.**

1. **Make sure you have the Multi Reader Software**
2. **Make sure you have Treo HTTC drivers download and extracted to a folder on your PC.**  
**If using the full install drivers are copied to:-**  
**C:\Program Files\GSM Multi Reader\httc-treo-driver**

**Before you go any further make sure Active Sync has been shut down, or the Client will be unable to communicate with the phone.**

**Also if you use "Microsoft Active Sync" Shut that down as well.**

**Reading Codes.**

1. **Run multi reader SW**
2. **select "I930" from drop down list.**
3. **Connect USB Sync Cable (as supplied with phone)**
4. **Press both soft keys on the i930 and power on.**
5. **The phone will now be in Boot Mode**

If Windows now detects a new device (this will happen the first time you put an iden i930 into test mode, and the following you will need to do only once)

7. A new hardware wizard will appear. Select "No, not this time" if asked about connecting to the internet
8. Then on the next screen Select "Don't search, I will choose driver to install." Click on the "Have Disc ..." button  
Select the drivers, direct windows to the folder containing the Treo HTTC drivers (**C:\Program Files\GSM Multi Reader\httc-treo-driver**), if presented with a Windows warning about Microsoft signing of drivers. Choose "Continue Anyway"
9. Windows will now install the drivers.
10. Click on finish on next screen
11. Windows has finished installing New Hardware

You will only need to do this once per PC.

8. **Now click "READ" on multi reader SW, (codes should be displayed in under 5 Seconds)**
9. **Codes will be displayed in client SW**

**Entering Codes.**

6. **Remove I930 battery, unplug cable**
7. **Insert incorrect SIM card (1 the phone does not accept)**
8. **Power on iden i930, "Sim not allowed" is displayed, click "ok"**
9. **Goto the dial pad, and use the stylus to enter code one exactly as displayed in the server client.**
10. **Phone will reset and display "sim lock removed"**

**Phone Unlocked !!!!**

## Pantech C300 Unlock

Cable: Cruiser USB Cable, With C300 PS2 connector.

1. Run software and select "Pantech C300"
2. Connect phone to cable (battery removed, No SIIM card)
3. Click "Unlock"
4. Insert Battery in C300
5. Wait for SW to finish unlocking.

Some cables require different method, the second method is as follows

1. Run software and select "Pantech C300"
2. Connect the phone to cable (powered off, No SIM card)
3. Click "Unlock"
4. You will see message "Power On Phone .... "
5. Remove the phone battery and attach the battery to the phone very quickly
6. You will now see "Negotiating with dongle .. "
7. "Unlocking, please wait, takes a while ....."
8. phone unlocked.

## LG CE500,LG7110,VX5200,C1500,AX5000 Unlock

Cable: Cruiser USB Cable, With LG PS2 connector.

1. Run software and select "LG Ce500"
2. Connect phone to cable (powered off, No SIIM card)
3. Click Read
4. Press & Hold Power Button ON phone when prompted
5. Wait for SW to finish unlocking.

## LG CG300,F1200,KG810,MG810,MG530 Unlock

Cable: Cruiser USB Cable, With LG PS2 connector.

6. Run software and select "LG CG300"
7. Connect phone to cable (powered off, No SIIM card)
8. Click Read
9. Press & Hold Power Button ON phone when prompted

Wait for SW to finish unlocking.

## LG USA Unlock

Cable: Cruiser USB Cable, With LG PS2 connector.

1. Run software and select "LG USA"
2. Connect phone to cable (powered off, No SIIM card)
3. Click Read
4. Press & Hold Power Button ON C300 when prompted
5. Wait for SW to finish unlocking.

- |          |         |         |         |
|----------|---------|---------|---------|
| • 7110   | • C1300 | • G4011 | • G7050 |
| • vx5200 | • C2000 | • G4020 | • L1100 |
| • c2000  | • F7250 | • G4050 | • L1400 |
| • c1500  | • F9100 | • G5500 | • L5100 |
| • ax5000 | • G4010 | • G7000 | • T5100 |
|          | • G7020 | • G7030 |         |

# Smart Phone Unlock (HTC Phones)

**Make sure Active Sync has been shut down, or the software will be unable to communicate with the phone.**

Please identify your phone by looking at the OEMID, this can be seen on the label under the phones battery.

Group	OEM ID (original equipment manufacturer ID)	Common Network Branded Model Names
Himalaya	<b>PH10A, PH10B</b>	2020, xda-II, SPV M1000, mda-II, PocketPC, 696
Blueangel	<b>PH20B, PH20B1</b>	9090, xda-III, SPV M2000, mda-III, PDA2K, 700
Magician	<b>PM10A, PM10B, PM10C</b>	s100/s110, xda-II mini, M500, mda compact, Jam, 818/828
Alpine	<b>PH10C, PH10D</b>	2020i, XDA III, SPV M2500, PDA2, 696i
Wizard	<b>WIZA100 / WIZA200 (update soon)</b>	9100, XDA mini S, M600 Renamed to M3000, MDA Vario, K-JAM, 838

## Placing the phone into BOOT MODE.

### Test Mode procedures

**Himalaya:** (2020, xda-II, SPV M1000, mda-II, PocketPC, 696)

Hold down **[ACTION]** (center of joypad) and **[POWER]** button at the same time Press **RESET**

**Magician:** (MDA compact, XDA2 mini, SPV M500, QTEK S100)

Hold down **[CAMERA]** and **[POWER]** button at the same time press **RESET**

**BlueAngel:** (MDA3, XDA3, SPV M2000, QTEK9090, SX66)

Hold down **[RECORD]** and **[POWER]** button at the same press **RESET**

**Alpine:** (XDA2i, SPV M2500)

Hold down **[ACTION]** (center of joypad) and **[POWER]** button at the same time Press **RESET**

## Unlocking the phone

1. Run Software
2. select "HTC smartphone" from drop down list.
3. Then Select the correct "OEMID" from the model list
4. Place your HTC smartphone into Bootloader Mode (see guide above)
5. Connect USB Sync Cable (as supplied with phone)

If Windows now detects a new device

(this will happen the first time you put an HTC phone into bootmode and connect to your PC, and the following you will need to do only once)

12. A new hardware wizard will appear. Select "No, not this time" if asked about connecting to the internet
13. Then on the next screen Select "Don't search, I will choose driver to install." Click on the "Have Disc ..." button  
Select the drivers, direct windows to the folder containing the Treo HTTC drivers (**C:\Program Files\GSM Multi Reader\httc-treo-driver**), if presented with a Windows warning about Microsoft signing of drivers. Choose "Continue Anyway"
14. Windows will now install the drivers.
15. Click on finish on next screen
16. Windows has finished installing New Hardware

You will only need to do this once per PC.

1. Now click "Unlock" on SW
2. The Software Will Now Unlock Your HTC smart Phone

**Phone Unlocked**

# Sony Ericsson/ACER Unlock

Use must use a Cruiser USB type Cable to unlock these phones, you can not use a serial cable or any other type of cable. See next page for correct settings

## J100 Unlock

Cable USB Cruiser with K750 connector

1. Connect phone to PC via cable and K750 type connector (phone off)
2. Select "J100" in the software
3. Click "Unlock"
4. Press Power button on phone when prompted

## Motorola: C113, C114, C115, C116, C117, C118, C139, C140 Unlocking

**Those in RED added last version 14-05-2007 V1.14  
(Indian versions supported)**

Use Cruiser type USB cable with t191 style jack plug connector, same as X60 connector

1. Connect phone to PC via cable and K750 type connector (phone off)
2. Select "J100" in the software
3. Click "Unlock"
4. Press Power button on phone when prompted

**WHEN Unlocking The Above Phones if you get error "This version is not supported"  
Then upgrade downgrade phone firmware with files provided in support area @ [www.ijectechnology.co.uk](http://www.ijectechnology.co.uk)**

## FLASHING PROCEDURE

1. Download flash files from support area for desired phone/version
2. Extract to local folder on your PC
3. Select phone type in software, Select MAIN (file starting with 1)
4. Select Flex (file starting with 2)
5. Select L.P. language pack (file starting with 3)
6. Click Flash

If flashing fails to start select different bootloader

After flash you may default Sim Lock Data if required

Always select all 3 files Main, Flex & LP !!!

When unlocking the above 2 groups of phones you may need to adjust the settings in windows for your Cruiser Cable

Right click on MY COMPUTER click on PROPERTIES then select HARDWARE then click DEVICE MANAGAER.  
Under PORTS select the cruiser cable, Click on the PORT SETTINGS TAB, then on ADVANCED

Make sure the settings are as below (do not change the Comm Port Number !!!! just the other settings)

